

# Privacy statement<sup>1</sup>

Scenario    MediPrepare – Care Provider – User

MediPrepare respects your privacy and is committed to respect GDPR.

We understand your personal health information is sensitive. We will not disclose your information to others unless you tell us to do so, or law requires us to do so.

The GDPR and AVG are the laws MediPrepare Services comply with. All providers we contract will comply with these laws.

This privacy statement describes how information from and about you may be used and disclosed by the care service provider and how you can get access to this information.

It refers specifically to the situation where the care provider obtains questionnaire services from MediPrepare for optimization of its care services and related administration.

Care service provider is International Huisartsenpost Nieuwe Waterweg Noord, Vlietlandplein 2, Schiedam, CARE GIVER PARTY

Information processing party is MediPrepare NL B.V., Kerkstraat 11, 4847RM, Teteringen, called Information Processing Party

## **Name and reason of organization that is processing your data**

CARE GIVER PARTY needs data to execute medical consultation at a Huisartsen Dienst Structuur compliant with Dutch Law between persons who want to use its health care services. The address of CARE GIVER PARTY is Vlietlandplein 2, Schiedam.

Information Processing Party is the provider of the Patient Summary Questionnaire on behalf of CARE GIVER PARTY. The information processing party gives full control of the data he/she generates and does not have any interest in accessing the produced data. The user is the full owner of the data and processed documents. The address of Information Processing Party is Kerkstraat 11, 4847RM, Teteringen.

## **Purpose for which the organization will use your data**

Three questionnaires are used to collect your data:

- Patient Context questionnaire purpose is to guide the person in the preparation of a subjective overview of his health condition as the baseline for a consultation between doctor/care giver and patient elicited directly from the person.
- Symptom analysis purpose is to describe the symptom of the client and relevant aspects of that symptom.

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<sup>1</sup> Based on <https://ec.europa.eu/info/law/law-topic/data-protection/reform/rights-citizen/my-rights>

Accessed 21 March 2018

CARE GIVER PARTY is the organization that needs your data for the delivery of care services and comply with Dutch healthcare laws and regulation. The better the data you provide the better the more appropriate care received.

Information Processing Party does not use the data received from you. They are your own. The information processing party supports the user in generating an overview from the data you enter and present them in a way a doctor wants it for medical reasons. The Person has the authority to either store, share, retrieve or delete the data or to give permission to third party to do this. The application applies data privacy and data security by design.

## Categories of personal data concerned

Registration data relate to the administrative information to establish the relationship between Person and Care Giver Party. This will NOT include BSN or Identification numbers. Included are Name, Address and City information and insurance administrative data. (Not applicable for this CARE GIVER).

If User wishes for privacy reasons he has the opportunity not to include his Personal Identifiable Information like Name and Address.

The categories of data needed for conducting care services include data on symptoms, test results, diagnoses and treatment, health information from other providers as well as billing and payment information as regards healthcare services.

MediPrepare focus is to elicit your subjective data about your health history and context. Data which you have received from other sources may be entered as well.

The law allows CARE GIVER PARTY to use and disclose your protected health information for purposes of treatment and health care operations to those involved in your treatment.

The law requires CARE GIVER PARTY to have your permission before disclosing information for payment purposes. Information Processing Party will execute ONLY this permission to give access.

## Legal basis for processing your personal data

The Person voluntarily completes the questionnaires on invitation. The Person will confirm that he has read the Data Protection and Data Privacy statement as provided by the CARE GIVER PARTY.

Information Processing Party gives the opportunity to the person to complete questionnaires that have as purpose to optimize care services they will receive. He can complete it after having obtained the license from MediPrepare by contract.

The Person is the owner of the data and is the only authority to (let) change or update the data.

- Registration completed file will be send directly to Care Giver for administrative purposes (Not Applicable for this CARE GIVER PARTY);
- Patient Context will be shared by User of Questionnaire with medical doctor and personnel involved in treatment
- Symptom Analysis will be shared by User of Questionnaire with the medical doctor.

## **Length of time for which data will be stored**

Without further notice the data will be kept in Information Processing Party storage for four weeks for your convenience. If you wish they can be either deleted immediately after you have completed and submitted the form to CARE GIVER PARTY or kept for a longer period to use them in other occasions when care is requested.

## **Other organizations that will receive your data**

Nobody can access your data unless you have given them access through a print, attachment to electronic mail or showing the data on your own device.

If you choose to store them on the Information Processing Party storage you are the only person who can access and have the right to use, store or delete them. Information Processing Party will in future add the service to let you share the data with any person you want.

## **Is data transferred outside of the EU**

You as a user determines in which geographical region data are used. If you give permission to a person anywhere in the world it is your right to do so.

## **Your basic right in the field of data protection access, transfer, remove**

The data are yours. You can always access, transfer or remove the data and Information Processing Party facilitates to do this. As regards CARE GIVER PARTY a DEREGISTRATION procedure is available.

## **Right to lodge a complaint with a Data Protection Authority**

In the Netherlands you can lodge a complaint at the authority for personal data (autoriteit voor persoonsgegevens).

## **Right to withdraw your consent at any time**

You have the ownership on your data and the right to withdraw or delete the data at any time. At Information Processing Party you can delete your data yourself any time. At CARE GIVER PARTY a DE-REGISTRATION procedure exist when you would like to exercise this right.

## **Existence of automated decision-making and logic/consequences involved**

In the questionnaires from MediPrepare no decision-making or logic is included. At completion data are summarized and reorganized for care givers in order to present only relevant data and make information from it through transparent calculation or repositioning of the data.